

Booking Procedure

Congratulations! You've selected the barge cruise you want. Here's what you do to confirm your reservation. Please note the deposit is due with your booking forms prior to the expiration of any option placed to hold your reservation.

1. Complete and sign the Booking Form.
2. Read and sign the Terms & Conditions. Note that many payments are non-refundable.
3. Read and sign the Acceptance of Booking Form.
4. Payment by check: Make check payable to CanalBargeCruises.com LLC. You will be advised if your selected barge cruise qualifies for a discount for payment by check or wire transfer. Payment by credit card, if accepted for your selected barge cruise. Complete the authorization attached. You will be advised if your selected barge cruise accepts credit cards.
5. Mail or fax Items 1-4 to the address above before your option expires.

Your booking will be confirmed in writing upon receipt of Items 1-4. No contract will exist until we send you written confirmation.

WE HIGHLY RECOMMEND PURCHASING CANCELLATION INSURANCE as most payments are non-refundable. Travel insurance can be purchased two ways:

1. Through Travel Guard who we have worked with very successfully. Their brochure will be emailed and/or included with your Receipt for Deposit and Confirmation. If you want to qualify for trip cancellation due to pre-existing medical conditions for you or your family, or for other reasons stated in the brochure, it must be purchased within 15 days of making your deposit. An authorization to purchase travel insurance on your behalf will be included.
2. Through your own insurance agent or other resources.

A Trip Preparation Kit including Paris hotel and restaurant recommendations will be mailed with your Receipt for Payment and Booking Confirmation. Joining instructions and boarding documents containing emergency phone numbers will be mailed approximately one month prior to departure.

Please make your air reservations well in advance. It may be difficult or impossible to fly home on the last day of the cruise. Remember to allow plenty of time for increased security procedures. Neither CanalBargeCruises.com LLC nor the individual barges will assume responsibility, financial or otherwise, for problems caused by travel booked too early on the day the cruise ends.

Any questions? Please call at any time. I'm here to help make your trip easy and enjoyable. Thank you for booking your barge cruise through CanalBargeCruises.com LLC.

Happy barging,

Beth Hanson

Booking Form

Name of Barge: _____	Cruise Start and End Dates: _____
No. of Passengers: _____	_____ Whole Boat Charter
No. of Cabins: _____	_____ Individual Cabins

Your Name (Please print) _____

Address: _____

City/State/Country/Zipcode _____

Home Phone: _____ Work Phone: _____

Fax: _____ Email: _____

Please let us know how you prefer to be called ("Jim, Kathy, Dr. Jones," etc.)

Passenger Details

Last Name	First Name	Title Mr, Mrs, Miss	Date of Birth	Passport Expiration Date	Type of Cabin (Double, Twin, Single)	Cost per Passenger or Charter Price
Total Cost						
Deposit per instructions						
Balance Due per instructions						

Payment Details: In most cases, you may pay by check or credit card. You will be advised if your selected barge cruise qualifies for a discount for payment by check or wire transfer and/or is payable by credit card.

1. If paying by check, make payable to "CanalBargeCruises.com LLC." Mail to the address above with completed and signed booking forms by the expiration of your option date.
2. If paying by credit card, complete the credit card authorization form and fax to 1-978-285-7852 or mail to the address above with completed and signed booking forms. Due by the expiration of your option date.
3. Wire transfer information is available upon request.

Dietary Requirements (such as diabetic, vegetarian, etc, or any allergies – so the chef can plan menus for everyone to enjoy.) Also list special food requests and foods you do NOT eat.

Special occasions to be celebrated (e.g. birthdays, anniversaries, honeymoons, etc, - include dates):

Special interests (Special activities may be available for an additional cost. Please indicate any special interests.)

Do you have any physical limitations, medical or other condition that may affect you or others on the cruise?

If so, please explain: _____

What date are you leaving home for Europe, if known? _____

What date are you leaving Europe to return home, if known? _____

If known, where are you staying the night before the cruise? (please include phone number)?

If known, where are you staying the night after the cruise? _____

Emergency Contact

Name _____ Relationship _____

Email _____ Telephone _____

See barge specifications for what is included and not included in the price.

I acknowledge that trip cancellation/interruption insurance is strongly recommended by CanalBargeCruises.com LLC and the barge owner. I have made arrangements to purchase such insurance unless I specifically decline below. **Please check one:**

- YES, please contact me so I can purchase travel insurance through you as an agent for Travel Guard.
- YES, I will arrange for trip cancellation insurance myself.
- NO, I do not want trip cancellation insurance.

Terms and Conditions

I(we) understand and accept the barge owners'/operators' attached Terms and Conditions for this cruise and acknowledge receipt thereof. I(we) understand that unless the terms and conditions state otherwise, all deposits are non-refundable, and any changes may be subject to an additional fee.

Signature(s) _____ Date _____

X _____ X _____

X _____ X _____

Terms and Conditions

Each barge has its own Terms & Conditions which will be provided before you complete your Booking Forms. In general, they will reflect the following standard policies in the barge cruise industry.

Cruise Includes: Accommodations for 6 nights with private state room and bath, all meals, alcoholic beverages, and table wines, operating expenses of the barge with full services of the Captain and crew; all side tours and excursions; full use of facilities, including bicycles, games and library; transfers to and from the barge and designated meeting and departure points.

Cruise Does Not Include: Air transportation and airport taxes; transportation to and from the designated meeting place; items of personal nature such as gratuities for crew (typically 5-7% of the cruise cost); health and accident insurance; special and purchases.

Rates and Fares: Cruise rates are based on charges and foreign exchange rates which are current at the time of publication, and are subject to change at any time prior to departure.

Terms and Conditions for Booking Individual Cabins:

- **Deposit.** A cruise deposit as specified by the individual barge, together with completed booking form, is required within 1-2 weeks of an option placed to reserve your cabin.
- **Final payment.** A non-refundable payment of the balance is required at least 90 days prior to the cruise departure day.
- **Cancellations.** Cancellation policies for deposits vary depending on the barge and will be provided upon booking. Final or full payments cannot be refunded.

Terms and Conditions for Booking Charters:

- **Deposit.** A non-refundable cruise deposit as specified by the individual barge, together with completed booking form, is required to secure charter confirmations.
- **Additional Deposit:** An additional non-refundable deposit as specified by the individual barge is due 180 prior to the cruise departure date.
- **Final Payment.** A non-refundable full payment of the balance is required 120 days prior to the cruise departure day.
- At client's request, most often charter bookings may revert to cabin bookings if the charter is not completely sold out 180 days prior to cruise departure date.
- **Cancellation.** Deposits and payments cannot be refunded.

Cancellations. Notice of cancellations must be made in writing and sent to the booking or travel agent.

Route Changes: Occasionally a change of route is necessary due to maintenance of canal locks, or other conditions as determined by the captain. While such changes are rare, they should not alter the quality and pleasure of your barging experience.

Cancellation Insurance: We recommend that you consider trip cancellation insurance as a means to prevent hardship and to recover charges in the event of an unexpected cancellation. This coverage is available through your insurance company or your booking/travel agent.

GRATUITIES: Gratuities for crew members are entirely discretionary. 5-7% of the cruise fare is suggested in the event of total satisfaction with the service on board.

NON-SMOKING POLICY: All barges apply a non-smoking policy inside the vessels. In consideration to fellow passengers, those who wish to smoke are requested to do so outdoors, i.e., on the deck and sun-deck area. In accordance with fire prevention regulations, smoking is not permitted in the cabins.

Responsibility: The barges and all cooperating agents act only in the capacity of agents in arranging hotels, transportation, sightseeing and any other services listed in the itineraries and as such shall not be held liable for any injury, damage, inconvenience or expense due to any act of default of or action of any hotel, carrier, restaurant or person providing or rendering any of the services associated with the cruise. The barges and their agents cannot be held responsible for any damage, delay or expense due to labor disputes, sickness, war, breakdowns of machinery, weather conditions, accidents or any other misadventures, casualty or any other cause. Furthermore, the barges and their agents accept no responsibility for any injury, death, expense, damage to, or loss of, personal property, including theft of luggage or valuables, which may be sustained on account of or by reason of any defect in any vehicle, bicycle, boat or common carrier, or of any act or omission to act by any persons or company providing such services. Any such losses or expenses will have to be borne by the passengers.

The barges reserve the right to withdraw or cancel any cruise prior to departure and to change itinerary or cruise route should circumstance require it. The right is also reserved to decline to accept or retain any person as a passenger should such person's health or general deportment impede the normal operation of the cruise. In such cases refunds will be based on the cost of the unfinished portion of the cruise. Changes in route because of local conditions are at the discretion of the captain, and cannot be a basis for cancellation or refund. Some waterways may be subject to occasional closures due to drought, storms, floods, canal or lock repairs or other unforeseen circumstances that result in conditions unsafe for navigation. In the unlikely event of such occurrences, if navigation must be suspended, passengers will continue to be accommodated on the stationary vessel and the regular excursions will continue to be made, with cruising to be continued as soon as possible. By way of compensation for any absence of cruising, additional excursions will be provided by the vessel's crew.

You understand and acknowledge by your signature on the booking form that you have read and agree to the terms and conditions stated above, and that barges and booking agents assume no liability whatsoever for, or with respect to (a) the rendition or non-rendition of services by the barge or by any vendor engaged by the barge, or (b) any injury or loss resulting from such rendition or non-rendition.

By signing below, you acknowledge that you have received and accept the specific barge's Terms & Conditions.

Passenger(s) signature(s):

Date: _____

X _____

X _____

X _____

X _____

Barge: _____

Date of Cruise: _____



2150 Condor Court, Redmond, OR 97756 USA

www.canalbargecruises.com

Tollfree 1-888-264-3983 Direct 1-541-923-6677 Fax 1-978-285-7852 Email:bargecruises@yahoo.com

Acceptance of Booking & Terms and Conditions

By payment of deposit or payment in full, signed Booking Form and this signed Acceptance of Booking, I, the client, acknowledge that I have read and accept these Terms & Conditions as well as the Terms & Conditions of the individual barge indicated on the Booking Form.

Jack and Beth Hanson and CanalBargeCruises.com LLC are acting only as booking agents with regard to canal and river barge cruises in France and Europe. We do not own or operate any entity which is to or does provide goods or services for your trip nor are we responsible or liable for the financial default of or any negligent or willful act of any barge owner or barge company, hotels, car rental, trains or any other travel services we book on behalf of the client. CanalBargeCruises.com LLC pays the funds received minus our commission to the barge company upon receipt from the client. At that time, the contract for service is between the client and the barge owner or company. Client agrees to request any claims or satisfaction directly from the barge owner or barge company.

Beth Hanson, CanalBargeCruises.com LLC, their affiliates and the owners and crew of the barges assume no responsibility for a client's illness, injury, death, property loss or damage while aboard the barges or their vehicles. Insurance for any of these events is not included in the price and I accept all responsibility for such accidents or losses. I have been strongly advised to insure myself and my belongings.

I acknowledge that floor plans are for guidance only and may be altered from time to time to improve accommodation. I acknowledge that changes may be made in the description or facilities of the barges, routes, itineraries or crew members at any time with no liability on the part of the barge or booking agents. The owners of the barges reserve the right at all times to cancel any booking or portion thereof on refund of the appropriate value paid by me for the cancelled portion without further liability.

All deposits and payments made to CanalBargeCruises.com LLC or its affiliates may or may not be refundable depending on each barge's Terms & Conditions. To prevent needless hardship in case of emergency cancellation, the purchase of cancellation insurance has been strongly recommended. I acknowledge that I have purchased such insurance or waived my right to do so.

Client acknowledges that prices are subject to change based on the currency exchange rate between the U.S. Dollar and the Euro.

These Terms & Conditions are in addition to the Terms & Conditions of the individual barges. By sending in my deposit and completed Booking Form, I agree to the above Terms & Conditions on behalf of myself, my traveling companions and any minor children. I agree to read and sign the Terms & Conditions required by the individual barge as well. If I am applying for a booking for one or more persons other than myself, I represent and warrant that I have the authority to make the agreements, releases and other statements contained in this form on behalf of each person.

Passenger(s) signature(s):
X _____
X _____

Date: _____
X _____
X _____

Barge: _____

Date of Cruise: _____



2150 Condor Court, Redmond, OR 97756 USA

www.canalbargecruises.com

Tollfree 1-888-264-3983 Direct 1-541-923-6677 Fax 1-978-285-7852 Email:bargecruises@yahoo.com

Credit Card Authorization

Please use this form if your selected barge cruise accepts Visa or Mastercard.

As a convenience to clients, the booking agent, CanalBargeCruises.com LLC, accepts credit cards as payment for select barge bookings. The terms and conditions do not provide for a refund of deposits or subsequent payments. If the terms and conditions do not provide for a refund as of the date of this sale, or if you cancel your reservation after the allowable time period provided in the barge operator’s terms and conditions, this credit card sale is final and non-refundable. Barge operators must rely on your deposit and payments as a “final sale” on which they base your reservation. Therefore, in authorizing this credit card payment, by your signature below, you specifically agree to waive your right under your cardholder agreement and applicable laws to cancel or suspend this credit card transaction, and further you agree to abide by the terms and conditions for your barge booking which are provided to you. You specifically authorize CanalBargeCruise.com LLC to present this authorization to your bank or credit card issuer as evidence of your acceptance that this credit card transaction is final and is not subject to refund, reduction, cancellation, revocation or chargeback except as specifically stated in the terms and conditions document. Specifically, client agrees that it will not chargeback any amount paid through the merchant account of CanalBargeCruises.com LLC but rather will direct any claims for repayment directly to the barge owner or barge company. By this authorization, you also agree to perform the obligations set forth by cardmember’s agreement with the credit card issuer.

CRUISE INFORMATION

Barge Name &/or Company: _____

Cruise Dates: _____

Passenger Name(s): _____

CanalBargeCruises.com LLC is authorized to charge my credit card for the items below:

() Deposit \$ _____

() Final or Full Payment \$ _____

Visa _____ Mastercard _____ (Please check) Credit Card No. _____

Expiration Date _____ Security Number (Last 3 digits on back of card) _____

Name As It Appears On Card _____

Billing Address _____

This information is confidential and is to be used only for approved travel arrangements made by CanalBargeCruises.com LLC on behalf of the undersigned.

Cardholder Signature _____

Payment constitutes acceptance of the Terms and Conditions and Acceptance of Booking.

Why book your barge cruise through us?

- Your interests, comfort, enjoyment and budget are important to us. We want you to have the best barge vacation possible.
- We only book barge cruise vacations, and are committed to providing you with our best service.
- We know the barges, canals and sights. My husband, Jack, and I owned and operated two charter barges for 8 years and have cruised the canals and rivers many times. Another 7 years was spent organizing and leading tours throughout France.
- We love France and barging, and want you to benefit from our knowledge and experience.
- The cost to you is the same if you book directly with the barge or through an agent. With an agent, you receive independent advice as to which barge works best for you.
- We can help with your pre and post cruise activities too.

As a valued client, you will receive:

- Trip Preparation Kit with travel tips
- Recommended Paris hotels & restaurants
- Suggested Packing List
- Resources for airlines, car rentals, airport shuttles, hotels, etc.
- Assistance with travel insurance claims when you purchase your travel insurance through us.
- Want help reserving hotels, trains and car rentals? We can do that too. We are affiliated with Rail Europe, Auto Europe, Travel Guard insurance and many other resources for your trip planning.

Thank you for your interest in barge cruising. We look forward to working you to select and book the right barge cruise for you.



Beth Hanson, Owner
CanalBargeCruises.com LLC